

HOUSE RULES

AN INSEPARABLE PART OF THE HOTEL CONTRACT

Fibula Residence Hotel & Wellness**** is a modern architectural complex located in the center of Pécs, surrounded by historic buildings. The accommodation is the perfect place for complete relaxation, rejuvenation, and an experience-rich vacation.

All of our hotel staff do their utmost to achieve these goals, but the cooperation of our guests is also essential. To ensure a smooth and enjoyable stay, we kindly ask you to take note of and comply with the following.

The house rules form an integral part of the service contract (hereinafter referred to as the hotel contract/registration form) governing the use of the hotel's services.

Data protection

The hotel shall only disclose information about the Guest's current, past, or future stays at the hotel to third parties, including the Guest's close relatives, with the Guest's prior written consent. This prohibition on disclosure does not apply to requests made in accordance with the law.

The Guest acknowledges that the hotel is obliged, in accordance with the provisions of the law, to disclose the Guest's personal data requested by the requesting authority, provided that the legal conditions for this are met. The hotel may not object to the disclosure of data based on legislation, official or court decisions.

Check-in

Guests will receive their room key, magnetic card, and wellness card (depending on the type of reservation) at the hotel reception desk after registering as guests using the accommodation service. Registration requires the accurate completion of the registration form and proof of the Guest's identity. Please be advised that, in accordance with Act CLVI of 2016, from 01.09.2021, only identification documents suitable for personal identification (for non-EU citizens: passport) to check into our hotel, and we will record the details of this document in our system using a document reader. In the absence of such a document, we are not permitted by law to accept our Guests.

The accommodation is available from 2 p.m. on the day of arrival.

Check-in location, where the reception is also located: 7621 Pécs, Teréz u. 9.

If arriving by car, our parking lot address is: 7621 Pécs, Jókai utca 19.



If the room is occupied earlier than the agreed date, the hotel is entitled to charge the surcharge specified in the General Terms and Conditions.

The hotel charges a specific surcharge of HUF 20,000 per person for guests exceeding the number specified in the room reservation.

Guests are required to pay for their stay at the hotel upon check-in, as specified in the hotel contract, but no later than before their final departure from the hotel.

Guests who have made a reservation through the booking system are entitled to occupy their accommodation from 1 p.m.

For contactless check-in, a key box is available at the hotel's Citrom Street entrance, which can be opened with a unique code sent to the guest.

Check-out

On the day of departure, please leave your room between 7:30 and 10:00 a.m. and return your room key, magnetic card, wellness card and card holder to the hotel reception.

Guests arriving via the Booking reservation system can check out between 7:30 a.m. and 11:00 a.m.

In case of lost magnetic cards, wellness cards, or room keys, a penalty fee of 5,000 HUF per item will be charged upon departure.

In case of abandoned wellness textiles, a penalty of 10,000 HUF is payable upon departure.

If you leave the room later than agreed, the hotel is entitled to charge the surcharge specified in the contract.

On the day of departure, it is possible to extend your stay at the hotel if no other guests are arriving that day (subject to availability).

The Guest shall pay the price of their stay at the hotel in accordance with the hotel contract no later than upon their final departure from the hotel.

In the case of refusal to pay for any reason, the hotel is entitled to retain the Guest's belongings brought into the hotel and to exercise its right of lien on them.

We kindly ask our guests to ensure that water taps are turned off, lights are switched off, and safes are left open upon departure.

Luggage storage is available free of charge upon request for a limited period of time, but the hotel is not responsible for any damage.



Phone user guide

Upon request, guests can obtain information at the reception desk if they wish to make a call outside the hotel.

Telephone numbers for calls within the hotel:

Reception: 101

Wellness: 102

01 - 111

02 - 112

03 - 113

101 - 121

102 - 122

103 - 129

104 - 124

105 - 125

106 - 126

107 - 127

108 - 130

109 - 123

110 - 128

201 - 131

202 - 132

203 - 133

204 - 134

C/1 - 151

C/2 - 152

C/3 - 153

C/4 - 154

C/5 - 155

C/6 - 156

C/7 - 157

D/1 - 161

D/2 - 162

D/3 - 163

D/4 - 165

D/5 - 165

D/6 - 166

D/7 - 167

D/8 - 168



Visitors

Only guests registered at the reception desk (in limited numbers and during limited hours) are allowed in the hotel rooms and throughout the entire premises. Please welcome your visitors in the lobby.

The Guest assumes responsibility for its visitors.

Visitors must also be registered by filling out a registration form.

A copy of the Rules and Regulations is available online to all visitors, and all visitors are also required to read and understand them and agree to comply with the rules that apply to them.

Friends and family members of unregistered guests are not permitted to use the apartments, common areas, or wellness facilities.

Guests under 18 years of age

Our hotel is an adult-friendly accommodation, so we welcome guests aged 14 and above. Persons under the age of 18 are not permitted to consume alcohol on the hotel premises or at hotel events. Parents of persons under the age of 18 or persons authorized by them are responsible for ensuring compliance with this obligation. The parent or legal guardian is fully responsible for the legal, moral, and financial consequences of any violation of this obligation.

Hotel equipment and furnishings

The Guest is obliged to use the hotel's equipment and furnishings for their intended purpose. The Guest is obliged to compensate the hotel for any damage resulting from improper use upon request, but no later than before departure.

The hotel's furnishings and equipment may only be removed from the hotel premises with the hotel's prior written consent. (e.g. textiles, blankets, umbrellas, etc.).

Any rearrangement of the hotel room or relocation of furniture may only be carried out by hotel staff or their designated representatives.

Removing hotel property without the hotel's prior written consent is considered a criminal offense, in which case the hotel will take the necessary criminal and civil legal action.

The Guest is obliged to report any malfunction of any hotel equipment, furnishings or fittings to the hotel. The Guest is not entitled to repair the fault themselves or attempt to repair it. The hotel excludes liability for any damage resulting from this.



WI-FI

The hotel has a Wi-Fi system, which can be used free of charge.

Guests will receive the Wi-Fi connection password when they check in at the hotel reception.

The hotel does not guarantee continuous, uninterrupted operation and availability of Wi-Fi.

Guests will find a separate Wi-Fi password for the apartments on the TV table.

The hotel shall not be liable for any direct or indirect damage caused to the Guest's device or its contents during or as a result of using Wi-Fi. The Guest uses the service at their own risk and responsibility.

Phone

The use of the room telephone is subject to a charge. The hotel automatically charges the cost of telephone calls to the guest's room account based on the rates of the telephone company, plus a hotel surcharge.

The call will be charged until the conversation is ended by replacing the handset.

Calls within the hotel are free of charge.

Camera System

The hotel operates a closed-circuit camera system in the building and its external (street) and internal (courtyard) surroundings for the safety of guests and the hotel's property and personnel, which continuously records and stores footage 24 hours a day.

Safe

Our hotel rooms and apartments are equipped with built-in safes. Written instructions on how to use and program the safes can be found on top of the safe box in every room.

The hotel expressly advises guests to store their valuables, cash, and securities in the safe in their room. If you wish to store larger valuables, please contact our reception staff.

If the safe does not work or does not work properly, the Guest is obliged to inform the hotel reception immediately. The Guest shall be liable for any damage resulting from failure to provide information or delayed provision of information.

The hotel shall be liable for damages incurred in this manner up to a maximum of twice the daily room rate paid by the Guest.

The hotel shall be exempt from its obligation to pay compensation if it proves that the damage was caused by unavoidable circumstances beyond the control of the guests and employees, or that the damage was caused by the guest himself.



The Guest shall use and take advantage of the hotel's facilities, wellness and other services in accordance with their intended purpose, being aware of and knowledgeable about their own health, physical and mental condition. Therefore, the hotel excludes its liability for any damage resulting from improper use or use that is not in accordance with the Guest's actual health, physical and mental condition.

Wake-up call

Guests may request a wake-up call at their own risk. This is a courtesy service provided by the hotel and is not part of the services specified in the hotel contract. The hotel accepts no responsibility for any damages resulting from the failure to provide a wake-up call or a delayed wake-up call.

Fire safety / Smoking

The hotel is a non-smoking hotel, and therefore smoking and the use of electronic cigarettes, as well as the use of items that produce smoke or fire (incense, candles, etc.) (incense, candles, etc.).

Hotel employees are entitled to warn Guests and any other persons present on the hotel premises to comply with this regulation and to refrain from smoking or using electronic cigarettes. Guests and any other persons present on the hotel premises are obliged to comply with this regulation and to comply with any requests made. If the hotel is fined by the competent authority on the basis of the relevant legislation due to the unlawful conduct of a Guest or other person present on the hotel premises, the hotel is entitled to pass on the amount of the fine to the person who committed the unlawful conduct and to demand payment from them. (E.g., as a result of a false alarm, the disaster management authority's deployment costs amount to 500,000 forints, etc.) After a warning, the hotel is entitled to charge a fine of 20,000 forints per occasion in the event of further unlawful conduct by the guest.

In case of fire, guests are required to follow the escape route posted in their room and the instructions of the fire department on site. Fire extinguishers and fire hydrants are located in the hotel corridors on each floor.

In case of fire/smoke, the Guest is obliged to immediately alert the reception desk, either by telephone (dial 101) or in person at the reception desk within 10 seconds.

It is forbidden to use irons in hotel rooms.

Items not allowed in the hotel

- substances classified as corrosive or flammable chemicals or materials under current legislation
- garbage,
- particularly expensive, high-value items, museum pieces,
- fireworks, firecrackers, their parts and components,
- things that are harmful to the environment and health,



- psychotropic substance,
- small and large animals (with the exception of guide dogs).

It is also prohibited to store or use hallucinogenic or mind-altering substances, whether natural or chemically produced, in rooms, apartments, corridors, common areas, the garden, or practically anywhere on the hotel premises. In particular, it is prohibited to dispose of the materials, packaging, containers, accessories used for administration, needles, and syringes necessary for their use in common areas or on terraces or in the inner courtyard.

The Guest may bring particularly expensive, high-value valuables and museum objects onto the hotel premises with the hotel's prior written consent.

If the Guest brings items onto the hotel premises that are not permitted without the hotel's prior written consent, the hotel may remove or have them removed at the Guest's expense.

The hotel excludes liability for damage caused by items brought in without permission.

The Guest shall be fully liable for any damage or injury caused by items brought in without permission to other Guests, persons, or the hotel.

Unethical behavior

For the peace and quiet of our guests, after 10 p.m. it is forbidden to make loud noises, play music, engage in noisy activities, use sound effects, watch TV or listen to the radio at a disturbing volume in the rooms, etc. on the hotel premises, except in the case of events or programs organized or authorized by the hotel.

Any conduct or behavior that disturbs the peace, safety, sense of security, or privacy of others, or that constitutes harassment or intimidation of others, is prohibited on the hotel premises at all times.

The hotel staff is entitled to warn guests who are disruptive and/or noisy. The first written warning is free of charge, but from the second warning onwards, the hotel will charge the guest's room bill with 10,000 HUF per warning. After the third warning, the hotel is entitled to terminate the hotel contract unilaterally with immediate effect and to expel the Guest from the hotel immediately without any obligation to refund and/or compensate.

The hotel excludes its liability for any damage caused by the Guest's behavior to other Guests.

Pets, small animals

Pets and small animals are not allowed on the premises of the hotel, regardless of their size or breed. If anyone violates this prohibition, a cleaning fee of EUR 500 or USD 555 will be charged without further consideration, and the Guest must immediately remove the animal from the premises upon request.



Animals subject to permits issued by exotic or dangerous nature conservation authorities, as well as items subject to gun licenses, are strictly prohibited from being brought onto the hotel premises or stored there. Violation of this rule will result in a fine of EUR 1,000 or USD 1,100. and the hotel will take action to initiate criminal proceedings without further notice.

It is forbidden to feed birds or other domestic or wild animals appearing in the area.

Found items

Found items can be handed in at reception, where they will be registered. Food, food-like items, and medicines will be destroyed by the hotel. Items that can be stored will be kept by the hotel for 3 months. If the rightful owner of the found item comes forward, they may collect the item upon presentation of proof of identity and signature. Items that cannot be stored by the hotel due to their size, weight, or other characteristics will be handed over to the local notary public without delay.

„Please do not disturb!“ Warning label

By placing the "Do Not Disturb" sign on the outside door handle, the guest clearly indicates that hotel staff should not disturb them, knock on the door, or enter the room.

The "Do not disturb!" sign is placed on the outside door handle by the Guest at their own risk and responsibility. If hotel staff find the "DO NOT DISTURB! Do not disturb!" sign on the door handle on the day of the Guest's departure and the Guest does not respond to the hotel's phone call, hotel staff may enter the room at any time after 11:00 a.m.

In extraordinary situations (e.g., fire, smoke, terrorist attack, etc.) without prior telephone call, or when the hotel assumes, based on the information available to it, that the Guest's life, health, physical integrity, or property security is or may be in danger, and the Guest does not respond to the hotel's telephone call, the hotel staff shall be entitled to enter the room.

The hotel is not liable for any damage or injury resulting from the improper use of the "Do not disturb!" warning sign.

Daily cleaning

Rooms are cleaned once a day between 8:00 a.m. and 4:00 p.m.

If the cleaning staff find a "Please do not disturb!" sign on the outside door handle during this period, they will not clean the room, and the Guest shall not be entitled to a reduction in price or compensation.



For environmental reasons, the hotel only replaces towels placed on the bathroom floor.

Bed linen is changed every 3 days for longer stays. Upon request, bed linen can be changed daily for an additional fee in both our apartments and our hotel.

Washing, Ironing

The hotel does not provide laundry, ironing, or dry cleaning services, but will arrange for the washing, ironing, or dry cleaning of guests' clothing upon request. The hotel assists in making these arrangements, but the company performing the laundry, etc. is not affiliated with the hotel, and therefore the hotel accepts no responsibility for the work of that company.

In accordance with the hotel's fire safety regulations, ironing in the rooms is only permitted using the iron provided by the hotel and only on the ironing board.

The receptionist will provide information on the use of self-service machines (washing machine and dryer) operating within the hotel premises.

Lobby bar

Our hotel lobby bar is open all day, every day of the week, next to the 16-hour reception.

Parking

Guests' vehicles can be parked in the hotel's enclosed parking facilities (underground or above ground) located at 17-19 Jókai Street, Pécs, for a fee.

Traffic in the parking lot must comply with traffic regulations. The maximum speed limit for motor vehicles is 5 km/h.

If the Guest wishes to use the parking lot, they must indicate the vehicle's license plate number on the registration form upon check-in. Failure to do so will result in denial of access to the parking lot. The Guest is liable for any damage caused to other parked cars.

Guests and visitors can use the outdoor parking lot for a fee, according to the price list.

Wellness area

Open between January 1 and December 31:



We would like to inform our guests that the sauna world is open daily from 1:30 p.m. to 7:30 p.m., while the other facilities in our wellness area are available from 8:00 a.m. to 12:00 p.m. and from 1:00 p.m. to 8:00 p.m.

The opening hours of the wellness area are subject to change.

Information on the use of our wellness area can be found in the house rules, where you can learn about the magical benefits of the pool, steam room, Finnish sauna, light and aroma therapy room, salt room, experience shower, and ice machine.

We would like to inform our guests that our wellness area is closed every day between 12:00 and 13:00 for cleaning.

External guests can find the current wellness price on our website.

Our epidemic measures

The measures and recommendations introduced in our hotel during the pandemic can be found on our website:

www.fibulahotel.hu

Halfboard

Guests who book half-board accommodation can use our dinner service under the following conditions:

- Dinner is served Monday through Saturday from 6:00 p.m. to 9:00 p.m. and Sunday from 5:00 p.m. to 8:00 p.m. by prior arrangement.
- Our guests can choose from a weekly changing menu in the restaurant, from an à la carte menu created especially for hotel guests.
- For dinner, the restaurant provides 3 dl/person of syrup, still or sparkling mineral water per guest.
- Any additional drinks consumed on site must be paid for separately by the guest..
- Location of meal: Páholy by Blöff Bistro, 7621 Pécs, Király utca 14.
- Upon check-in, our reception staff will give our guests a numbered "dinner card" for each person and occasion.
- If the guest loses their "dinner card," they must immediately notify the hotel. If they fail to do so, the guest will not be entitled to dinner in the restaurant.
- As part of the half-board service, guests enjoy dinner on site in the restaurant. Guests may not take away uneaten food. If they indicate in advance that they do not wish to eat dinner on site, they will receive their meal packaged to take away, but neither the restaurant nor the hotel will accept any further responsibility for the quality of the food..



Virtual Receptionist “Alfred”

Alfred is a smart application for managing guest reservations. Guests can check in online, order additional services, and check out.

If you have any further questions, please do not hesitate to contact our hotel reception.

We trust that **FIBULA Residence Hotel & Wellness****** will meet your expectations!

We wish you a pleasant stay!

Please share your experience!

Facebook: Fibula Residence Hotel & Wellness****

Instagram: @fibulahotel

Contact

Address:

- If arriving by car: 7621 Pécs, Jókai utca 17-19.
- For arrivals on foot or by taxi/transfer service: 7621 Pécs, Teréz utca 9.

Phone number: +36 72 954 193 +36 30 327 3111

E-mail: info@fibulahotel.hu



GENERAL INFORMATION FROM A TO Z

“Alfred”

Hotel program for online check-in and check-out and other online hotel service orders

Bed mattress

If you find the mattresses on the beds too hard, we can provide a topper upon request. Please contact the reception staff with your request.

Bed linen and towel change

Bed linen is changed every 3 days to protect the environment and ensure long-term sustainability. If you would like your bed linen to be changed daily, or if you need more, please contact our reception desk. Please place your towels on the floor to indicate that you would like them to be changed.

ATM, bank

There are several banks and ATMs within a few minutes' walk of the city center. For more information, please ask our colleagues at the reception desk.

Bar

Drinks are available at the bar in the lobby from 4 p.m.

Check-in

Contactless check-in is available, please contact our reception staff.

Our rooms and suites are available from 2 p.m. If you arrive earlier, we cannot guarantee that your room/suite will be ready. If the room/suite is occupied earlier, the hotel may charge an additional fee. Upon check-in, guests will receive a magnetic card, wellness card, and room key, which must be returned to the reception desk upon departure. These must be returned upon departure. Please ask for your wellness cards at the reception desk after returning the used textiles. Guests who have made a reservation through the booking system are entitled to occupy their accommodation from 1:00 p.m.

Shoe horn

Shoe horns are available in the hallways.

Shoe cleaning machine

The shoe cleaning machine located at the reception desk may be used at your own risk.

Shoe cleaning kit

If you require a shoe cleaning kit, please inform the reception staff.



Luggage storage

The reception staff will store your luggage free of charge, but the hotel accepts no responsibility for any damage that may occur.

Parcel delivery

If you have any requests, please contact the reception staff.

Smoking

From January 1, 2012, smoking is prohibited in all enclosed public places in Hungary, including the Fibula Residence Hotel & Wellness****. Violation of this rule will result in a fine of HUF 20,000. We have designated a smoking area in our courtyard. For information about tobacco shops, please contact our reception desk.

Umbrella

A limited number of umbrellas are available for our guests to borrow free of charge. Please contact our reception desk for more information.

Extra blanket, pillow

Extra blankets and pillows are available upon request at our reception desk.

Wake-up call

Guests may request a wake-up call from our reception staff at their own risk. This is a courtesy service provided by the hotel and is not part of the hotel's contractual services. The hotel accepts no responsibility for any damages resulting from the failure to provide a wake-up call or a delayed wake-up call.

Food service with 12-hour room service

The hotel has a simplified menu, from which we serve our guests from 7 a.m. to 11 p.m. (16 hours) via room service.

Bathrobe, towel, sauna towel

Upon arrival, guests will receive various cards, which they can use to request bathrobes, sauna towels, and towels free of charge at the wellness/hotel reception. After use, dirty towels (daily), sauna towels (daily), and bathrobes (every 3 days) must be returned to the wellness/hotel reception. We can change the bathrobe every 3 days during your stay, otherwise guests can arrange this at the reception for an additional fee.

When booking an apartment without meals, guests are only entitled to wellness cards and wellness textiles for an additional fee.



If textiles are handed in at the wellness reception, our staff will return the card, which guests must hand in at the hotel reception when checking out.

In the absence of cards, in the event of loss or failure to return textiles, a surcharge of HUF 5,000 per item will be charged at the hotel reception upon departure, or HUF 15,000 per item in the case of bathrobes.

Heating

The heating system in the hotel complex is centrally controlled.

We would like to inform our guests that if the outside temperature remains above 16 °C, the heating will not be turned on. Thank you for your understanding!

Pharmacy

SIPO Patika, Kossuth tér +36 72 511 726
7621 Pécs, Irgalmasok utcája 18.

Pharmacy on duty:

SIPO Zsolnay Patika +36 72 516 760
Zsolnay Vilmos u. 8. (next to Penny Market)

Hair dryer

It is mounted on the wall in our suites, rooms, and bathrooms. In our apartments, it is located in the bathroom.

Pets

Small and large pets are not allowed on the premises of **Fibula Residence Hotel & Wellness******.

Credit card, debit card, SZÉP card

Our hotel accepts the following credit cards: Eurocard, Mastercard, Maestro, Visa, Visa Electron. Payment with AMEX and SZÉP cards is also possible from the accommodation and catering pockets (in the case of OTP, K & H, and MKB SZÉP cards).

Internet

Wireless internet access is available in our rooms and common areas at no charge, at your own risk.

Wi-Fi code within the hotel premises: **FibulaVendeg20**

Wi-Fi code in the apartments: located on the bottom of the router



Drinks served with 12-hour room service

We serve drinks to our guests from the limited drinks menu available in the room for 12 hours.

Our epidemic measures

The measures and recommendations introduced in our hotel during the pandemic can be found on our website: www.fibulahotel.hu

If you have any further questions, please do not hesitate to contact our hotel reception.

Coffee capsule / Tea filter

We welcome our guests upon arrival with tea filters, water, and coffee capsules in our rooms and suites. Please indicate any additional coffee/tea requirements at the reception desk, which we will provide for our guests at an additional cost. For apartment reservations, we welcome our guests upon arrival with instant coffee, water, and tea filters.

Maintenance

If you notice any malfunction in the equipment in your room, please contact our reception desk.

„ Please do not disturb”

By placing the "Please Do Not Disturb" sign on the outside door handle, guests clearly indicate that hotel staff should not disturb them, knock on their door, or enter their room. For stays longer than 3 days, guests are required to allow housekeeping staff to enter their room after 3 days.

Check-out

On the day of departure, guests must vacate their rooms by 10:00 a.m. Please contact our reception desk for extensions.

Upon departure, please return your magnetic card, wellness cards, and room keys. The hotel will charge a penalty of 5,000 HUF per item for any cards or keys that are left behind or not returned.

Contactless check-out is available, please contact our reception staff.

Guests arriving via the Booking reservation system can check out between 7:30 a.m. and 11:00 a.m.

Air conditioner

The air conditioning system is centrally controlled. If you have any questions about using the control panel on the wall, please contact our reception desk.



The air conditioning will switch on when the temperature remains above 24 degrees Celsius. Thank you for your understanding!

The air conditioning is suitable for heating, so during transitional periods, heating is provided by the air conditioning for our guests if required.

Air conditioning is only effective when windows and doors are closed!

Washing

The hotel does not provide laundry, ironing, or dry cleaning services, but will arrange for the laundry, ironing, or dry cleaning of guests' clothing upon request. The hotel assists in making these arrangements but does not assume responsibility for the work of the service provider.

Laundry

There is a self-service laundry on the premises. For further details, please contact our reception desk.

Printing options

Please contact our front desk!

Medical emergency service

Janus Pannonius Klinikai Tömb (400 - bed clinic)
7624 Pécs, Ifjúság útja 13.
Phone: +36 72 505 104

For more information, please contact our Reception!

Parking

We can provide a limited number of parking spaces in our underground garage or outdoor parking lot for a fee.

Pillow selection

Please contact our Reception!

Reception / Concierge service

Available to our guests 24 hours a day
Phone number: +36 30 327 3111



Slippers

Upon request, we can provide this service to our guests for an additional fee, which can be requested at our reception desk.

Conference rooms

Sorbus cellar room and Primula conference room

Breakfast

A buffet breakfast is served in the Sorbus Hall every day from 8:00 to 10:00. Breakfast times may vary during peak periods. If you would like to have breakfast earlier, please contact our reception desk.

Safe

All rooms and suites have a built-in safe; instructions are located on top of the safe.

Room key

In case of loss or failure to return, we will charge a penalty of 5,000 HUF per item.

Entertainment

Our reading corner offers a variety of books, cards, and board games. In addition, there is a chess and foosball table on the premises of our hotel, and you can find information about our Segway tours on our website.

Cleaning

Daily cleaning takes place between 8:00 a.m. and 4:00 p.m. If you do not wish to use our service, please hang the "Do Not Disturb" sign on the outside handle of your room door.

Taxi

Please contact our reception team to order a taxi!

Spare cushion

If you have any questions, please contact our reception staff.

Charging station or adapters

International and other adapters are available at reception!



Transfer

Advance booking and reservation are required to use our transfer service! For further information, please contact our reception desk!

Our range of cleaning products

Our guests can choose from the following: toothbrush set, soap, shower cap, cosmetic set, body lotion, shampoo and shower gel, shaving kit, and comb.

If you have any questions, please contact the reception staff.

Towel

For environmental reasons, the hotel only replaces towels placed on the bathroom floor.

Upon request, towels are changed daily for an additional fee in both our apartments and our hotel.

Fire alarm / Smoke alarm

In case of alarm, follow the escape route and leave the building as quickly as possible! If the alarm comes from your room, please notify our reception immediately within 10 seconds by calling either 101 or +36 72 954 193, specifying the exact cause of the problem.

Sewing kit

If you have any requests, please contact the reception team.

Sightseeing, trips

Our reception offers a wide range of activities and is happy to provide advice on sights and itineraries.

Iron, ironing board

We can provide an ironing room upon request. For further information, please contact our reception desk.

Welcome drink

Guests who book directly with our hotel receive a welcome drink card upon arrival, which they can redeem at any time during their stay at our lobby bar. The welcome drink card can be used once and includes a glass of Pécs wine or a non-alcoholic fruit juice.



Wellness area

Open every day as follows:

Pool and jacuzzi opening hours: 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 8:00 p.m.

Spa opening hours: 2:00 p.m. to 7:30 p.m.

Fibula Wellness & SPA open to non-guests as well. We can only accept non-guests depending on availability.

Our wellness area will be closed for cleaning between 12:00 p.m. and 1:00 p.m.

Please read our wellness house rules carefully, which also describe the proper use of the wellness facilities.

*We are hoping that **Fibula Residence Hotel & Wellness****** will meet your expectations!*

We wish you a pleasant stay!

Please share your experience!

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Instagram: @fibulahotel

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